Begin Again

Becoming the global masterpiece airport through the opening of Terminal 2. However, it is only the beginning, not an end.

Incheon International Airport will continue its efforts to leap forward into the future and become the world-best airport.
Two Wings
The Second New Leap Forward

In 2001, we spread the wings toward the world for the first time. In 2018, we celebrated another opening, with Terminal 2. The two terminals will become our two wings for a new leap forward.

Making a new leap forward, Incheon International Airport has entered the new stage of becoming a global leading airport.
After its historical opening in 2001, Incheon International Airport has made unprecedented and remarkable line in history of the world airports in only 17 years. The Incheon Airport will continue to create new standards for the aviation industry, and it will make a new leap to become the global leading airport.
CEO MESSAGE

Dear colleagues of aviation industry,

Incheon International Airport, pulling down the barriers among people and the world, is making a new leap forward, having finalized its 3rd phase constructions of the past 8 years.

With the clear goal of becoming the hub airport of Northeast Asia, Incheon International Airport has sustained growth and progress. This has been possible thanks to 60,000 airport staff that put passengers’ safety and convenience before anything else.

However, we still have a long way to go. Making an airport with fantastic infrastructure, attractive services, and differentiated facilities with the focus on nature and state-of-the-art technology, we will induce more passengers and be ready to host 100 million annual passengers.

As the best airport corporation in the world, we will also continue our efforts to create added values. We will enhance our capabilities to become a logistical hub and become the center of aviation, logistics, tourism, and culture in Northeast Asia through the construction of new airport city.

Now Incheon International Airport is at a crossroad of becoming the global hub airport, beyond Northeast Asia. I ask for your full support in our future endeavors to challenge and innovate.

Thank you.

Il-Young CHUNG
President & CEO
Incheon International Airport Corporation

HISTORY

Since the historical opening of Terminal 1 in March 2001, Incheon Airport has made phenomenal accomplishments in only 17 years and became a de facto hub airport of Northeast Asia. Incheon Airport will continue to make efforts to become a global leading airport beyond Northeast Asia.

Commissioned to operate Kuwait Airport T4  May 2018
Opened Terminal 2  January 2018
No.1 in ASQ award for 12 consecutive years  April 2017
Won the bid for operating and consulting new Istanbul Airport  June 2017
Entered the Global Traveler’s Hall of Fame  December 2016
Commenced the construction of Terminal 2  September 2013
Won the bid for the first overseas business [Supported the operation of the new airport in Iraq]  February 2009
Completed concourse and 2nd phase construction  June 2008
Opened Incheon Airport Free Trade Zone  March 2006
Operated CAT-Ⅲb for the first time in Asia  September 2003
Commenced the construction of Terminal 1  May 1996
Opened Terminal 1  March 2001
Operated CAT-Ⅲ for the first time in Asia  September 2003
Commenced the construction of Terminal 2  May 1996
To become a global leading airport by 2020, Incheon Airport is carrying forward its vision of sustainable corporation, smart operation, global hub, and futuristic growth as well as detailed strategic goals. With the 24/7 airport operation, Incheon Airport will realize the vision of "A New Leap Forward towards the Global Leading Airport" with continued efforts and passion.
Incheon Airport maximizes travel convenience of passengers by operating the largest number of international routes in China, Japan and Korea. In particular we are reinforcing our status as the hub airport of the Northeast Asia region with a large number of air routes connecting 60 cities in China and Japan, and by offering various transfer services.

AVIATION NETWORK

Incheon Airport has greatly expanded the aviation network by introducing 3 new airlines and 24 new routes through aggressive aviation marketing activities. With this, the international flight in 2017 increased up to 360,000, a 6.1% increase from the previous year.

Despite the difficulties in aviation industry due to external factors including China’s ban on group tours to Korea, Incheon Airport continued its efforts to create passenger demand by diversifying destinations such as India, Taiwan, and recorded biggest growth ever by handling 62 million passengers and 2.9 million tons of cargo.

AIR TRAFFIC STATISTICS

Incheon Airport has been enhancing its hub competitiveness and expanding aviation network to create passenger demand. In 2017, it handled 62 million passengers, a 7.5% increase from the previous year, setting the record for a single airport in all of Korea, China, and Japan.

Based on its world-class infrastructure for logistics, Incheon Airport invited global logistics companies and improved logistical process, which allowed the record of 2.92 million tons of cargo, a 7.6% increase from the previous year, which is the highest number since 2010.

Incheon Airport successfully turned the number of transfer passengers to positive growth through great efforts to expand domestic flights exclusively for transit and continuously develops new transfer supply market such as Russia and India based on excellent transfer amenities and programs.
Incheon Airport aims to be the safest, fastest and most convenient airport in the world. By combining excellent technologies and outstanding airport operating skills, we are offering innovative airport services.

**AIRPORT OPERATION PERFORMANCE**

- **CAT IIIB**
  - The first airport in Asia to operate with 75m visibility
  - Non-stop operation of NAVAIDS system (150,000 hours)
  - Zero-accident flight operation (3.7 million flights)
  - World’s lowest number of delayed baggage 2PPM (2 bags out of every million bags)
  - 3,700,000
  - 2PPM (*Lowest Baggage Delay Rate in History - 2 in Every 1 Million*)

- **A-CDM**
  - Korea’s first airport Collaborative Decision Making (Introduction of A-CDM)
  - Global Research’s Airport Satisfaction Survey by Pilots (1st Place for 6 Consecutive Years)

**AIRPORT SERVICE PERFORMANCE**

- **High-quality duty-free shopping**
  - 700 brands
  - 700 or more famous brands of the world
  - 2,300 billion
  - No. 1 sales from duty-free shops among airports in the world

- **Various cultural performances all year round**
  - 7,400 performances
  - 7,400 yearly cultural performances
  - 30,000 persons
  - Large-scale music festival, Sky Festival every year

- **F&B to suit everyone’s taste**
  - 90 shops / 130 brands
  - 90 shops / 130 brands in 90 or more shops

- **Special transfer services and facilities**
  - 24 hours
  - Transfer amenities and free services around the clock
  - 10,000 cases
  - Transfer guide service in Chinese and Japanese, 10,000 cases a month in average

With elegant duty-free shopping, transfer services tailored to passengers’ needs, various cultural performances, and diverse F&B, Incheon Airport is proposing a new paradigm of global airport service by providing passengers with incomparable satisfaction.
Incheon Airport’s continued efforts to become the world’s best airport has been recognized worldwide and proven by the awards piling up every year. In particular, the winning of the Airport Service Quality (ASQ) awards for 12 consecutive years is a magnificent record that will shine throughout the history of aviation industry.

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No. 1 in ASQ Survey, 12 consecutive years (Registered in the Hall of Fame)

Best Overall Airport, 11 consecutive times (Registered in the Hall of Fame)

Best Duty-Free Airport in the World, 6 consecutive years

Best Cargo Airport in the World, Asia Best Award, Best Special Cargo Handling Airport

World’s Best Transit Airport, 5 consecutive years

2018 World Airport Awards, The World’s Best Airport Staff & Best Airport Staff in Asia

TTG Travel Awards, Best Airport, 5 consecutive years

1st in Airport Satisfaction Survey by Pilots, 6 consecutive years

* Airports Council International (ACI)
* Global Traveler (GT)
* Business Traveler Asia-Pacific
* Air Cargo World
* Skytrax
* TTG
* Global Research
Incheon Airport is acknowledged as the world-class airport corporation not only for its airport operation capability, but also for its financial structure and profitability. Despite the large-scale construction projects including Terminal 2, Incheon Airport recorded the sales of 2.4 trillion won and 1.1 trillion won net income.

**FINANCIAL HIGHLIGHTS**

Despite the large-scale construction projects, Incheon Airport recorded the sales of 2.4 trillion won and 1.1 trillion won net income.

**SPECIAL VALUE CREATION**

Incheon Airport is implementing a comprehensive plan for social contribution to promote mutual growth with the nation, region, and the world. Through the four-step strategy and sixteen tasks under the vision, “Open the skies to prosper with the nation,” Incheon Airport aims to create more than 50,000 jobs and to leap forward towards global top 5 by 2022.

**Vision**

Incheon Airport, open the skies to prosper with the nation

**Goal**

Create 50,000 jobs and become Global Top 5 by 2022

**Values**

People first, mutual growth, innovation, global competitiveness

---

**Operation Performance**

(Unit: 100 Million KRW)

<table>
<thead>
<tr>
<th>Year</th>
<th>Sales</th>
<th>Operating Profit</th>
<th>Net Income</th>
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<td>21,860</td>
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<tr>
<td>2017</td>
<td>24,306</td>
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**Financial Status**

(Unit: 100 Million Won)

<table>
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<th>Year</th>
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<td>2017</td>
<td>122,753</td>
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**Details of Operation Performance**

(Unit: 100 Million Won)

<table>
<thead>
<tr>
<th>Year</th>
<th>Aeronautical Revenue</th>
<th>Non-Aeronautical Revenue</th>
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<tr>
<td></td>
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<td>2017</td>
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</table>

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**VISION**

Incheon Airport, open the skies to prosper with the nation

**GOAL**

Create 50,000 jobs and become Global Top 5 by 2022

**VALUES**

People first, mutual growth, innovation, global competitiveness

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**STRATEGY AND TASK**

**4-STEP STRATEGY**

- No. 1 safe and happy workplace
- Mutual growth with community and society
- Creative, innovative, and smart management
- Strengthen competitiveness in aviation and logistics

**KEY GOAL**

- Create 50,000 jobs
- Invest 100 billion won in social value
- Foster 100 social economic organizations
- Global aviation and logistics hub
The Incheon International Airport would like to become an “art-port.” The “art” is not just visible beauty. Art is not just about façade. The differentiated smart services of the latest ICT, culture, art, and competitiveness not only for travel but also for eco-friendliness of the green airport fill every moment and every space of the Incheon Airport.
The state-of-the-art smart technology, the product of endless challenge and innovation, gave Incheon Airport the title of the safest and most convenient airport in the world. Incheon Airport will continue to provide differentiate airport services with more advanced technologies.
Incheon Airport aims to be the world’s best smart airport. The feast of advanced technologies displayed all around the airport is showing the new horizon for airport services throughout the world. High-quality airport services using the advanced ICT are the features that passengers can experience only at Incheon Airport.

**CONVENIENT SELF CHECK-IN PROCESS**
Incheon Airport is leading the future of airport services by continuously innovating arrival and departure process. Two smart check-in zones were arranged in the middle of Terminal including 174 self check-in and 48 self bag-drop kiosks to maximize passengers’ convenience using self-services. In addition, face recognition function of automated immigration was enhanced to support arrival and departure process with biometric technology (BT).

**ESTABLISHMENT OF INTELLIGENT AIRPORT OPERATING SYSTEM**
Using big data, Incheon Airport shares system information between Terminal 1 and 2 in real time, and processes 5.6 million data per day on average. Also, the integrated ICT center was established to migrate overall airport operation to the cloud, and our AIRPORT 4.0 communication environment provides more convenient and fast wireless network services to passengers.

**EXPANSION OF SMART SERVICE CUSTOMIZED TO PASSENGERS**
Incheon Airport is gradually expanding guide services tailored to passengers’ needs. These include location-based direction guide in both Terminal 1 and Terminal 2 with sophisticated mobile application, as well as allowing passengers to get the direction and time that takes from their current locations to their destinations just by scanning their boarding passes to the smart signage. Furthermore, the 24/7 Chatbot Service provides differentiated smart services.
Incheon Airport is pushing forward with the “100 Initiatives for Smart Airport” step by step until 2023. Through this, Incheon Airport is becoming the world’s best smart airport that is the simplest (SIMPLE), the easiest to use (EASY), and very punctual (ON TIME), thereby allowing passengers to enjoy (ENJOY).

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**PASSENGER** _Automation · Personalization: Innovation of Service Paradigm_

**PRE DEPARTURE**
- Home Check-in
- Home Bag Drop
- Route / Itinerary Management

**MOVING/PARKING**
- Parking Robot
- Self-driving Transport
- Park/Parking Location

**INFORMATION**
- Chatbot Robot
- Mobile Information
- Guide Robot

**DEPARTURE**
- Single Token
- 2D barcode search
- AI-based X-RAY Search
- Tunnel Type Security Check

**DUTY-FREE AREA**
- Customized Shopping
- Shopping Helper Robot
- Virtual Mirror

**ARRIVAL**
- Baggage Tracking
- Information to Welcoming Parties

**TRANSFER**
- Hologram Guide
- Transfer Path Guide
- Digital Medical Support

---

**OPERATOR** _Data Oriented Predictive Operation: Operational Issues / Technical Innovation_

**AIRPORT OPERATION**
- Real-time Passenger Flow Management
- Real-time monitoring of passenger congestion
- Concentrating airport resources on passenger paths and crowded area
- Departure Status Display

**OPERATION / CONCESSION**
- Intelligent KIC Handling
- Analysis of Purchase Pattern
- Target Promotion

**AVIATION**
- Big Data-based Parking Ramp Assignment
- Bird Control using Drone

**FACILITIES MANAGEMENT**
- IoT-based Parts Operation
- Inspection of Facilities using Drone

**SECURITY**
- V1-based Access Control
- Drone / Self-driving External Security

**SMART WORK**
- Mobile Collaboration App
- Sophistication of AIRI
- Smart Work Zone
It is a world trend that the airport evolves into a vast cultural space. In keeping with this trend, Incheon Airport is building artistic aspects into cutting edge services to provide differentiated service as a high-quality CULTURE-PORT / ART-PORT.
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.

1. **Great Mobile** by Xavier Veilhan
   The two mobiles reflect the distinct characteristics of an airport and function as a landmark that connect and guide the vast space of Incheon International Airport, and turns the space where it is installed into a fluid, flowing and changing space.

2. **Hello** by Kang Hee Ra
   This is a kinetic mobile which creates 3D images through 1,000 objects in the shapes of consonants and vowels of Hangeul, moving up and down. The huge organism welcomes and sends away passengers and says a word of greeting, “Hello.”
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.

3. Dreaming Space by Soonmi Oh
The sphere structure is a miniature of the planet that we live on. It draws the audience into an inside shelter that is a little larger than the human body. Inside, the names and sky paths of various cities around the world are engraved.

4. Media Cloud
This is a high-end media playground for children and art-tainment for adults. A new media gallery is displayed, combining ICT and art, and showing famous paintings of Korea and abroad as media art on the curved LED screen.
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.

5. The Gateway

It is a loop shaped structure equipped with multiple functions such as media art, information center, and lounge space. It symbolizes the opening of door to the unlimited world through the interaction with passengers through IT.

6. Dancing Cranes

It seems like a 3D line drawing that crosses space and at the same time remind us of a bird flying toward the sky, symbolizing the characteristics of the airport. It has a similar function to The Gateway, interacting with passengers (information center, resting area).
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.

7. **Wings of Vision** by Jinnie Seo
   
   The 1,500m long façade art (which is the largest in Korea) on the 19 art pavilions at the boarding gate area, erases the boundaries between architecture and nature, spurring communication. It reflects the circulation of light all day by continuously moving from sunrise to sunset above east and west wings of the airport.

8. **Bit.Fall** by Julius Popp
   
   The water droplets that come down like a waterfall, randomly display in real-time the most often shown word in the newsfeed.

9. **Ambiguous Wall** by Kim Byungjoo
   
   The artist expresses the Seoul landscape, such as Gwanghwamun, the former Seoul Station and Dongnimmun Gate, which represent the capital city, in minimal lines. For foreigners who visit Korea for the first time, the work sparks interest for the city, and for Koreans who are coming home from abroad, it allows for a sense of comfort and familiarity.
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.

10. **Light and Shadow** by Park Taeho
The landscape that seems as if drawn on white paper with black ink, shows itself as relief art where tens and thousands of beads form an image. Light and Shadow connects each bead and shows various shades of black, which is a trait of traditional landscape painting.

11. **Arrivals Media Wall**
The six media walls welcome passengers who enter Korea after flight. Welcome messages in various languages greet passengers, and were reconstructed with high-end technology as new visual contents.

12. **Walking into the Air** by Jongkyeong Lee, Jongbin Park and Jongwoon Choi
The artists, based on the understanding of characteristics of an airport, captured the movement of travellers, and made two statues that are tenfold larger than the human body. The great statues represent a gateway where passengers may enter the space of imagination beyond the space of reality.

13. **Media Wall**
This great Media Wall is as wide as 100m. The curved three-dimensional hardware provides a broad-view angle, and more effective viewing is possible from both arrival and departure. Media art such as Korean landscapes, imaginary journey, and welcome greetings are displayed in turns.
TRAVEL, BECOMES ART

From the moment the airport comes in sight to the moment passengers reaches departure and arrival hall, the artistic surrounds all spaces. Public artworks of high standard showing the essence of contemporary art are exhibited in every surface of Terminal 2 to elevate refinement of the airport.
Incheon Airport is securing sustainable competitiveness as a low carbon, environment-friendly airport. Also, as a green airport recognized by the world, Incheon Airport is shifting airport operation paradigm from energy-consuming system to self-sufficient system by fully utilizing new and renewable energy and environment-friendly energy.
Incheon Airport is drawing attention to its environment-friendly airport operation. The airport is significantly saving energy through the efficient design of lighting, ventilation, insulation and by using highly-efficient LED lighting and environmental declaration products. Moreover, the airport developed natural green areas up to 25% of the land area as an effort to build a nature-friendly airport.

CONSTRUCTION OF NATURE-FRIENDLY AIRPORT
Incheon Airport aims to be a sustainable, environment-friendly airport. In particular, Terminal 2 that opened in January 2018 introduced the concept of energy conservation and new and renewable energy from the design phase putting the motto of green airport first. Through such efforts, we cut down energy consumption by 39.4% compared to the Terminal 1, and we created green spaces integrated with the building by developing a pine forest in the 1km section across the access road to the terminal, expanding indoor landscaping area by threefold, and introducing pollution-purifying plants and waterscape facilities.

ESTABLISHMENT OF WORLD’S TOP-NOTCH ENVIRONMENT-FRIENDLY MANAGEMENT SYSTEM
The low carbon management standard, Airport Carbon Accreditation (ACA) provided by Airports Council International (ACI), is applied in 156 airports in 50 countries around the world. It provides carbon emission reduction and operation guide. The Incheon Airport acquired ACA LEVEL3 authentication in 2014 for controlling emission reduction subjects for all carbon emissions in the entire airport area as well as the facilities of the airport and has remained certified, maintaining a top-level environment-friendly management system.
Incheon Airport’s efforts to become a world leading low-carbon and environment-friendly airport have been recognized and awarded with the grand prize at LACP of America, gold prize at ARC AWArD, gold prize at GREEN WORLD AWArD of England, and silver prize at GREEN APPLE AWArD.

NEW ENERGY PROJECT

Sustainable Airport that Produces Energy

**PRODUCTION OF NEW AND RENEWABLE ENERGY**

Incheon Airport is evolving from an airport that uses energy into an airport that produces energy. Incheon Airport has been increasing the use of LED lamps since 2009 in order to raise energy consumption efficiency. In particular, Terminal 2 installed 96% of the lighting devices as LED, which cut down 3,471 tons of greenhouse gases. Also, Incheon Airport is aggressively promoting the use of new and renewable energy to prevent the depletion of natural resources and reduce emission of greenhouse gases and is also producing 4,951KW of energy through photovoltaic generation and 8,165KW of energy through geothermal generation.

**ENERGY MANAGEMENT SYSTEM (ISO 5001)**

Incheon Airport is operating the Energy Management System (ISO 5001) across all airport facilities. Incheon Airport’s energy management is certified for the systematic management of energy and the management method, and it provides overall operating system for greenhouse gas energy target management system. The Incheon Airport’s Energy Management System (ISO 5001) standard acquired demonstration authentication for Building Field for the first time in the world’s airport industry in 2012 and remains certified since the acquisition of official authentication in 2014.
AIRPORT, THE FUTURE

From the beginning of great history of building the world’s best airport, the Incheon International Airport has had the dream of leading the global market. The Incheon Airport is growing into a sustainable airport corporation of diversified overseas business to become the future base of values – rapidity, convenience, and safety for airport operation.
Incheon Airport is pushing forward with 4th phase construction which includes the expansion of Terminal 2 and the fourth runway until 2023, in order to accommodate quickly growing air transport demand in a timely manner and preempt the future aviation market.

**4th Phase Construction**

*1st Phase Construction (1992~2001)*
Terminal 1, Runway 1 and 2

**Terminal 1**
- Flights: 330,000
- Passengers: 40,000,000
- Cargo: 2,700,000t
- Passenger Aprons: 60
- Cargo Aprons: 24, BHS: 21km

*2nd Phase Construction (2002~2008)*
Concourse, Runway 3

**Concourse**
- Flights: 170,000
- Passengers: 14,000,000
- Cargo: 1,800,000t
- Passenger Aprons: 49
- Cargo Aprons: 12, BHS: 67km

*3rd Phase Construction (2009~2017)*
Terminal 2, Access road, and Railway

**Terminal 2**
- Passengers: 18,000,000
- Cargo: 500,000
- Passenger Aprons: 54, Cargo Aprons: 13, BHS: 42km

*4th Phase Construction (2017~2023)*

**Project Overview**
- Period: November 2017 - December 2023
- Cost: 4.2 Trillion KRW
- Contents: Expansion of Terminal 2 (22.8 million passengers), Runway 4 (3,780m) and aprons, expansion of access roads, etc.

**FLIGHTS**
560,000

**PASSENGERS**
100,000,000

**CARGO**
6,300,000t
Incheon Airport Free Trade Zone has created a world-class business environment by offering accurate and speedy logistics services, convenient customs procedures, non-tariff benefits, and various incentive programs. A lot of global manufacturing and logistics companies have moved into our Airport Logis Park to create added value.

STRENGTHENING COMPETITIVENESS BY ATTRACTION GLOBAL LOGISTICS COMPANIES

Incheon Airport is deploying active marketing to invigorate Free Trade Zone, which includes network expansion such as a pan-pacific route connecting Sydney-Incheon-Anchorage, and development of cargo terminal for global companies including FedEx and Atlas Air. Also, we make efforts to increase cargo volume by improving logistics process such as a pallet-sharing system, a cool cargo center, and etc.

Air City is a new concept airport development project that will meet future aviation demands. Incheon Airport is growing into a global tourism and business landmark of Northeast Asia by creating a large-scale resort complex which encompasses shopping, entertainment, leisure and business.

CONTRIBUTE TO NATIONAL COMPETITIVENESS BY DRIVING AVIATION DEMAND

New growth engine preparing for Korea’s tomorrow

Incheon Airport is promoting Air City development in order to grow into a logistics, tourism and business hub of Northeast Asia. For the first time in Asia, the BMW Driving Center opened in 2014, and also the Northeast Asia’s first resort complex Paradise City, equipped with hotel, casino, convention, various F&B and shops, opened in 2017. Additionally, Inspire Resort, the mega resort complex will open in 2021.
Incheon Airport is concentrating on securing future growth engine through the strategic diversification of business. It is continuously expanding the exportation of airport construction and operation expertise, developing the second and the third Incheon Airports around the world.

**OVERSEAS BUSINESS**

Incheon Airport is leading the advancement of global aviation industry through broad exchange and cooperation with international organizations, establishing partnerships with prestigious airports of the world, and holding international aviation conferences.

**GLOBAL PARTNERSHIP**

Incheon Airport is the first airport in East Asia to have partnerships with the International Air Transport Association (IATA). In addition, we have been hosting the annual World Aviation Conference since 2016, demonstrating our role as a global leading airport by discussing various issues with aviation experts from around the world.

**AIRPORT, EXPORTED TO AND BENCHMARKED BY THE WORLD**

Since Incheon Airport successfully carried out the first project, the operation of New Erbil Airport in Iraq in 2009, we are further developing overseas business around the world. We were selected as the consulting company for the operation of New Istanbul Airport in 2015, which will be the largest airport in the world. Especially, the Kuwait Airport Terminal 4 operation contract concluded in May 2018 is worth 140 billion won (12.76 billion dollars), which marked our largest single overseas project.

**Overseas Orders Received**

- **14** Countries
- **28** Projects

**Accumulated Contract Amount**

- **220** Million Dollars

**Overseas Business**

**3 Projects in South America**
- Dominica Airport Immigration
- Paraguay National Airport Development
- Paraguay Airport Authority

**5 Projects in the Middle East**
- Kuwait Airport T4
- Erbil Airport in Iraq
- Qatari Airport in Qatar
- Kuwait Airport Authority

**5 Projects in Europe**
- New Istanbul Airport in Turkey
- Khersones Navy Airport in Russia
- Turkmen Airport in Uzbekistan
- Turkmen Airport T2

**15 Projects in Asia**
- Indira Gandhi Airport in India
- Jindal Airport in Indonesia
- Jindal Airport in Jakarta
- Gokarn–Wadda Airport T3
- New Srinagar Airport in Cambodia
- Nong Apyan Airport T3
- Puerto Princessa Airport
- Mactan–Cebu Airport in Philippines
- Civil Aviation Authority of the Philippines
- Philippine Ministry of Traffic and Communication
- Tribhuvan Airport in Nepal
- Rangpur Airport in Bangladesh

**15 Projects in Asia**
- New Istanbul Airport in Turkey
- Khersones Navy Airport in Russia
- Turkmen Airport in Uzbekistan
- Turkmen Airport T2

**Conclusion of Cooperative MOU with IATA**

In 2017, Incheon Airport signed a new strategic partnership agreement with Schiphol Group and Aéroports de Paris by renewing a 2011 cooperation agreement, and also became the first airport in the East Asia to have partnership with the International Air Transport Association (IATA). In addition, we have been hosting the annual World Aviation Conference since 2016, demonstrating our role as a global leading airport by discussing various issues with aviation experts from around the world.
COPRORATE VALUE

AIRPORT, THE UNITY

Profit is not the sole goal of a company. The Incheon International Airport has fulfilled its corporate responsibilities and duties to establish healthy and clean organizational culture and to contribute to local communities. The Incheon Airport has been the most trustworthy and respective company in the Republic of Korea, and it will continue to have the unity among airport employees to make further progress with the country.
CORPORATE CULTURE

The driving force for sustainable growth and development of an organization comes from its members. Incheon International Airport Corporation (IIAC) is sparing no efforts to create synergy through the communication and harmony of its staff members based on open management.

SOCIAL CONTRIBUTION

IIAC, under the vision for social contribution "Global Airport Corporation that brings to the people dreams and hopes", implements various social contribution projects according to strategic goals such as "Trust-building with local community", "Empathy with the people", and "Contributing to the global society", and will continue to fulfill its social responsibilities.
It is not just about shining beacons of achievements in the past by the Incheon International Airport that brought the airport itself to the global attention. High-quality services, outstanding operating skills, and brilliant future values with endless challenges and efforts made the Incheon Airport to prepare for tomorrow as the global leading airport, the airport that draws everyone’s attention to the Republic of Korea. Ceaseless challenges to become the world’s best airport, a new leap forward, the Incheon International Airport’s innovation toward a leading airport of the world will continue.
Incheon International Airport Facilities

<table>
<thead>
<tr>
<th></th>
<th>Terminal 1</th>
<th>Terminal 2</th>
<th>Concourse</th>
<th>Runway</th>
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<td>166,000 m²</td>
<td>166,000 m²</td>
<td>-</td>
<td>60,000</td>
</tr>
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<td>4</td>
<td>72,000,000</td>
<td>28,000,000</td>
<td>1,300,000 tons</td>
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<tr>
<td>5</td>
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<td>1,300,000 tons</td>
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<td>6</td>
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<td>560,000</td>
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<tr>
<td>7</td>
<td>2 (3,750m x 60m)</td>
<td>1 (3,750m x 60m)</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>163</td>
<td>73</td>
<td>236</td>
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<td>49</td>
<td>13</td>
<td>62</td>
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</tr>
<tr>
<td>10</td>
<td>130km</td>
<td>57km</td>
<td>198km</td>
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